



Umm Al-Qura University
Applied Medical Sciences College
Laboratory Medicine Program



Course Overview

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| Course code : | 1701423-1 |
| Course title: | Laboratory management and quality |
| Level/semester: | 4 th Year (Second term) |
| Credit hours: | Lecture hours: One hour |
| Language: | English |
| Course Description: | <p>By the end of the class, students are to be acquainted with the following knowledge:</p> <ul style="list-style-type: none"> -Definitions of management- Elements of management. - Management process (panning, implementation, and evaluation). - Health care system. - Introduction to quality of health care and utilization management- Definition of quality. - What is health care quality. - Evolution and changes in quality thoughts and concepts. - Quality related terms and concepts. - Dimension/ Elements approaches of quality. |
| Aims and Goals/Skills of the course: | <ul style="list-style-type: none"> • Acquire knowledge about definitions and elements of management. • Define management process(Health planning, implementation, and evaluation including economic evaluation). • Learn about Health care system. • Define the quality of health care and utilization management. • Acquire knowledge about Quality related terms and concepts. |
| Content of the Course: | <p style="text-align: center;">subject</p> <ul style="list-style-type: none"> • Definitions of management, Elements of management. • Management process(planning, implementation, evaluation). • Health care system. • Introduction to quality of health care and utilization management. • Quality related terms and concepts • Evaluation and changes in quality thoughts and concepts. • Dimension/Elements approaches of quality. |
| Examination: | <ul style="list-style-type: none"> • Periodical Exams (Quizzes) 20% • Assignment and activity20% • Final written exam 60% |